



410191200001055

September 22, 2014

Account:

Phone Number:

Security Code:

Service At

ROSEBURG OR 97470

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges Due By 10/12/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

**Charter
Spectrum**

ROSEBURG OR 97470

September 22, 2014

Account:

Phone Number:

Service at

ROSEBURG OR 97470

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000790



410191300004006

October 11, 2014
Account:
Phone Number:
Security Code:
Service At

ROSEBURG OR 97470

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance
Charter Spectrum TV™
Charter Internet®
Charter Phone®

Taxes, Fees and Charges
Current Charges

Total Due by 10/31/14**Charter News**

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



ROSEBURG OR 97470

October 11, 2014

Account:
Phone Number:
Service at

ROSEBURG OR 97470

Total Due by 10/31/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000791

410191300004018



September 27, 2014

Account:

Phone Number:

Security Code:

Service At

ROSEBURG OR 97470

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



September 27, 2014

Account:

Phone Number:

Service at

ROSEBURG OR 97470

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000792



410191500001045

September 27, 2014

Account:

Phone Number:

Security Code:

Service At

ROSEBURG OR 97471

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/17/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

**Charter
Spectrum**

September 27, 2014

Account:

Phone Number:

Service at

ROSEBURG OR 97471

ROSEBURG OR 97471

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000793

410279502005008

Charter
 COMMUNICATIONS

 October 10, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

HOOD RIVER OR 97031

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
Total Due by 10/30/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum
Charter
 COMMUNICATIONS

HOOD RIVER OR 97031

October 10, 2014

 Account:
 Phone Number:
 Service at

HOOD RIVER OR 97031

Total Due by 10/30/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000794



October 17, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

HOOD RIVER OR 97031

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Internet®
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/05/14
Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 17, 2014

Account:
 Phone Number:
 Service at

HOOD RIVER OR 97031

Total Due by Auto Pay

HOOD RIVER OR 97031

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

HOOD RIVER OR 97031

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Adjustments

Remaining Balance

Charter TV®
 Charter Internet®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/10/14

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.



HOOD RIVER OR 97031

October 21, 2014

Account:
 Phone Number:
 Service at

HOOD RIVER OR 97031

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410279502005055



October 6, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

HOOD RIVER OR 97031

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/26/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



HOOD RIVER OR 97031

October 6, 2014

Account:
 Phone Number:
 Service at

HOOD RIVER OR 97031

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000797



410279503001010

September 24, 2014

Account:

Phone Number:

Security Code:

Service At

HOOD RIVER OR 97031

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 24, 2014

Account:

Phone Number:

Service at

HOOD RIVER OR 97031

PORTLAND OR 97239

Total Due by 10/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000798



November 2, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

HOOD RIVER OR 97031

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

Total Due by Auto Pay**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 2, 2014

Account:

Phone Number:

Service at

HOOD RIVER OR 97031

HOOD RIVER OR 97031

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



410290007003001

September 20, 2014

Account:

Phone Number:

Security Code:

Service At

MEDFORD OR 97501

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/10/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 20, 2014

Account:

Phone Number:

Service at

MEDFORD OR 97501

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000800



410290008002030

September 28, 2014

Account:

Phone Number:

Security Code:

Service At

MEDFORD OR 97501

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/18/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

**Charter
Spectrum**

September 28, 2014

Account:

Phone Number:

Service at

MEDFORD OR 97501

MEDFORD OR 97501

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000801



October 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MEDFORD OR 97502

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/15/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available; instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



October 26, 2014

Account:
 Phone Number:
 Service at

MEDFORD OR 97502

MEDFORD OR 97502

Total Due by 11/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410290011003047

September 16, 2014

Account:

Phone Number:

Security Code:

Service At

CENTRAL POINT OR 97502

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/06/14**Charter News**

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



September 16, 2014

Account:

Phone Number:

Service at

CENTRAL POINT OR 97502

Total Due by 10/06/14

Amount you are enclosing

\$

MEDFORD OR 97502

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000803



410290013012025

September 20, 2014
Account:
Phone Number:
Security Code:
Service At

WHITE CITY OR 97503

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/10/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 20, 2014

Account:
Phone Number:
Service at

WHITE CITY OR 97503

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000804



June 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

EAGLE POINT OR 97524

Contact Us
 visit us at www.charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum Internet™	
Current Charges Due By 07/15/14	
Total Due	

Charter News

Welcome to a bigger, faster, more powerful world! We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com. Welcome to Charter Spectrum.™

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.



EAGLE POINT OR 97524

June 25, 2014

Account:
 Phone Number:
 Service at

EAGLE POINT OR 97524

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410290014001016

Charter
 COMMUNICATIONS

 October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

EAGLE POINT OR 97524

 Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

 Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

 Charter
Spectrum
Charter
 COMMUNICATIONS

EAGLE POINT OR 97524

October 1, 2014

 Account:
 Phone Number:
 Service at

EAGLE POINT OR

Total Due

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000806



April 8, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

EAGLE POINT OR 97524

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance



Charter TV®



Charter Internet®



Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 04/28/12

Total Due by Auto Pay

Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.

Contest - WFN is searching for the Ultimate Fishing Town. Nominate your town at wfnfishingtown.com and your town could win a cash donation of \$25,000. Catch the WFN Free Preview April 2nd-30th on Charter Sports View channel 420. Call 1-888-GET CHARTER today!

details on following pages



April 8, 2012

Account:
 Phone Number:
 Service at

EAGLE POINT OR 97524

Total Due by Auto Pay

EAGLE POINT OR 97524

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410290014001117

October 3, 2014
Account:
Phone Number:
Security Code:
Service At

EAGLE POINT OR 97524

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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EAGLE POINT OR 97524

October 3, 2014

Account:
Phone Number:
Service at

EAGLE POINT OR 97524

Total Due by 10/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000808



410290014002046

September 20, 2014
Account:
Phone Number:
Security Code:
Service At

EAGLE POINT OR 97524

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to continue to provide you a discount off standard pricing for an additional 12 months.

Thank you again for your business. It is our pleasure to serve you.



EAGLE POINT OR 97524

September 20, 2014

Account:
Phone Number:
Service at

EAGLE POINT OR 97524

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000809



January 10, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

EAGLE POINT OR 97524

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 01/31/13

Charter News

Promotion Discount- At Charter, we're committed to providing you with an outstanding customer experience, everything from ongoing product enhancements to prompt and courteous service and information about changes to your account. With that in mind, per the terms of your enrollment, the promotional discount on one or more of your Charter services is set to expire. This will be reflected on your bill and no action is necessary on your part. Thank you for choosing Charter!



EAGLE POINT OR 97524

January 10, 2013

Account:
 Phone Number:
 Service at

EAGLE POINT OR 97524

Total Due by 01/31/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



November 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

EAGLE POINT OR 97524

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/24/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month - Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!



EAGLE POINT OR 97524

November 4, 2014

Account:
 Phone Number:
 Service at

EAGLE POINT OR 97524

Total Due by 11/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 22, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

APPLGATE OR 97530

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Past Due Balance - Due Now
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges Due By 11/11/14

Total Due**Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 69 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 22, 2014



Account:
 Phone Number:
 Service at

APPLGATE OR 97530

JACKSONVILLE OR 97530

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410290016021040

October 9, 2014
Account:
Phone Number:
Security Code:
Service At

MEDFORD OR 97501

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/29/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-808-4185 to upgrade today.

Tip of the Month - **Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 9, 2014

Account:
Phone Number:
Service at

MEDFORD OR 97501

MEDFORD OR 97501

Total Due by 10/29/14

Amount you are enclosing

\$

ATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000813



410290016023010

October 13, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

MEDFORD OR 97501

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges

Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/03/14
Total Due by Auto Pay

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



Account:
Phone Number:
Service at

MEDFORD OR 97501

Total Due by Auto Pay

MEDFORD OR 97501

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000814



August 11, 2013
Account:
Phone Number:
Security Code:
Service At

TALENT OR 97540

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges Due By 08/31/13
Total Due

Charter News

Promotion Discount- At Charter, we're committed to providing you with an outstanding customer experience, everything from ongoing product enhancements to prompt and courteous service and information about changes to your account. With that in mind, per the terms of your enrollment, the promotional discount on one or more of your Charter services is set to expire. This will be reflected on your bill and no action is necessary on your part. Thank you for choosing Charter!



TALENT OR 97540

August 11, 2013

Account:
Phone Number:
Service at

TALENT OR 97540

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 21, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

TALENT OR 97540

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/11/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 21, 2014

Account:

Phone Number:

Service at

TALENT OR 97540

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ASHLAND OR 97520

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/15/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Charter
Spectrum



ASHLAND OR 97520

September 25, 2014

Account:
 Phone Number:
 Service at

ASHLAND OR 97520

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410290025003012

September 20, 2014
Account:
Phone Number:
Security Code:
Service At

ASHLAND OR 97520

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/10/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



September 20, 2014

Account:
Phone Number:
Service at

ASHLAND OR 97520

ASHLAND OR 97520

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000818



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROGUE RIVER OR 97537

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/13/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 24, 2014

Account:
 Phone Number:
 Service at

ROGUE RIVER OR 97537

ROGUE RIVER OR 97537

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROGUE RIVER OR 97537

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum Internet™
Current Charges Due By 11/02/14
Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



ROGUE RIVER OR 97537

October 13, 2014

Account:
 Phone Number:
 Service at

ROGUE RIVER OR 97537

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410290029002075

September 26, 2014
Account:
Phone Number:
Security Code:
Service At

ROGUE RIVER OR 97537

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
Total Due by 10/16/14

Charter News

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



ROGUE RIVER OR 97537

September 26, 2014

Account:
Phone Number:
Service at

ROGUE RIVER OR 97537

Total Due by 10/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000821



April 13, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

GOLD HILL OR 97525

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Internet®
 Charter Phone®
 Current Charges

Total Due by 05/03/12

Charter News

details on following pages



GOLD HILL OR 97525

April 13, 2012

Account:
 Phone Number:
 Service at

GOLD HILL OR 97525

Total Due by 05/03/12

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

GOLD HILL OR 97525

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/12/14

Total Due by Auto Pay**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 23, 2014

Account:

Phone Number:

Service at

GOLD HILL OR 97525

Total Due by Auto Pay

MEDFORD OR 97504

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

APPLEGATE OR 97530

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/18/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Charter
Spectrum



APPLEGATE OR 97530

September 28, 2014

Account:
 Phone Number:
 Service at

APPLEGATE OR 97530

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



4102 90030022122

*0003847

1265 JOHN Q HAMMONS 100 MADISON WI 53717-1941
8751 2200 ZO RP 01 11022010 NNYNY

JACKSONVILLE OR 97530

Security Code: [REDACTED]

Statement of Service

November 01, 2010

Account
Phone Number
For Service at

JACKSONVILLE OR 97530

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance

Payments Received

Remaining Balance

Charter Internet Services

Current Charges

Total Due by 11/21/10**Payment Options****Pay Online** - Create or Login to MyAccount to pay or view
your bill online at charter.com/myaccount.**Pay by Mail** - Detach this portion of your statement and
send it with your check made payable to Charter in the
enclosed envelope. Please do not include correspondences
of any type with payments. For questions or concerns,
please call 1-888-438-2427.**Change of billing address**

Check here and make changes on the back.

Account
Phone Number
For Service at

JACKSONVILLE OR 97530

Total Due by 11/21/10

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000825



410290030023012

September 22, 2014
Account:
Phone Number:
Security Code:
Service At

APPLEGATE OR 97530

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

**Charter
Spectrum**

JACKSONVILLE OR 97530

September 22, 2014

Account:
Phone Number:
Service at

APPLEGATE OR 97530

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000826



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

APPLEGATE OR 97530

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/16/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



October 27, 2014

Account:
 Phone Number:
 Service at

APPLEGATE OR 97530

JACKSONVILLE OR 97530

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 22, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

APPLEGATE OR 97530

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/12/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

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Charter
Spectrum



ASHLAND OR 97520

September 22, 2014

Account:
 Phone Number:
 Service at

APPLEGATE OR 97530

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 22, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

APPLEGATE OR 97530

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges

Total Due by 10/12/13

Charter News

Now Available - Watch your favorite NBC networks and shows on your computer. From networks like NBC News, E! to NBC Sports, Syfy, you can stream your favorite shows. All available with your Charter TV subscription.



JACKSONVILLE OR 97530

September 22, 2013

Account:
 Phone Number:
 Service at

APPLEGATE OR 97530

Total Due by 10/12/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410333606002001

Charter
 COMMUNICATIONS

 September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97526

 Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

 Charter
Spectrum
Charter
 COMMUNICATIONS

GRANTS PASS OR 97526

September 25, 2014

 Account:
 Phone Number:
 Service at

GRANTS PASS OR 97526

Total Due by 10/15/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 80188
 LOS ANGELES CA 90060-0188

CHARTER B000830

410333607011011



September 22, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97526

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 22, 2014

Account:
 Phone Number:
 Service at

GRANTS PASS OR 97526

GRANTS PASS OR 97526

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000831



410333607011014

September 19, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97526

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/09/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Charter
Spectrum**

GRANTS PASS OR 97526

September 19, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97526

Total Due by 10/09/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000832



410333610001002

October 13, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 13, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due by 11/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000833



410333610001010

September 16, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/06/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



GRANTS PASS OR 97527

September 16, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000834



410333610002011

October 8, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Current Charges Due By 10/28/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000835



March 25, 2013
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance

HD Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 04/15/13

Charter News



Live It with Charter® Member Status
Tier: Platinum | Point Balance: 58861 *
For every \$1 spent with Charter you earn 15
points. Visit liveitwithcharter.com to redeem
your points for amazing rewards! Questions?
Email membercare@liveitwithcharter.com.
*May not reflect most recent account activity.

Terms and Condition of Service - Charter's Residential
Terms and Condition of Service have changed; among
other items, the provisions regarding the arbitration of
claims/disputes has been modified. The modifications
shall be effective as of May 22, 2013. The modified
Residential Terms and Condition of Service may be
viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE

March 25, 2013



Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due by 04/15/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



410333610002031

October 1, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



October 1, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000837



June 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97527

Contact Us
 visit us at www.charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 07/07/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.

June 17, 2014



Account:
 Phone Number:
 Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410333610004010

October 12, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/01/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 12, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due by 11/01/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000839



410333611003067

October 10, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/30/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 10, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due by 10/30/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000840



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97527

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/21/14**Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 69 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.

November 1, 2014



Account:
 Phone Number:
 Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410333613001002

September 21, 2014
Account:
Phone Number:
Security Code:
Service At

GRANTS PASS OR 97527

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter Spectrum

GRANTS PASS OR 97528

September 21, 2014

Account:
Phone Number:
Service at

GRANTS PASS OR 97527

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000842



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97527

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges
 Total Due by 11/13/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



GRANTS PASS OR 97527

October 24, 2014

Account:
 Phone Number:
 Service at

GRANTS PASS OR 97527

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



May 4, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97527

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 05/25/13
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

2013 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.



May 4, 2013

Account:
 Phone Number:
 Service at

GRANTS PASS OR 97527

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



July 22, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

GRANTS PASS OR 97527

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Past Due Balance



Charter TV®



Charter Internet®



Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges due by 08/11/12

Total Due

Charter News

2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

Channel change - Effective August 1, Playboy TV subscription service will move from channel 531 and 970 to channel 970 only. The monthly subscription rate will change from \$14.99 to \$19.99. Call us at 1-888-GET-CHARTER for more information or to subscribe to Playboy TV.

Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

Vote Now - Help Choose the Winner in the 2nd Annual Charter Center Stage- Battle of the Bands Contest. Get to know the bands, listen to their music and vote for your favorite. Vote once every day from July 8-August 20 at facebook.com/chartercom! Plus, you can enter for a chance to win awesome prizes. Bands- You can still enter the battle. Submit your video by July 30th at charter.com/centerstage.



July 22, 2012

Account:
 Phone Number:
 Service at

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

GRANTS PASS OR 97527

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



*0002057

GRANTS PASS OR 97526

Security Code: [REDACTED]

Auto Pay Notice

January 05, 2010



Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter Brings your Home to Life™

Charter is pleased to announce the addition of several new HD and Digital Channels to your channel line-up. Please refer to your on-screen guide for a complete list of channels. Call 1-888-GETCHARTER!

Summary details on following pages

Previous Balance
Payments Received
Balance Forward
Charter Cable Services
Charter Internet Services
Charter Telephone Services
Adjustments, Taxes and Fees

Total Due via Auto Pay

YOUR AUTO PAY WILL BE PROCESSED 01/25/10

January 05, 2010

Account
Phone Number

Total Due via Auto Pay

☐ **Change of billing address**
Check here and make changes on the back.



CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063



March 22, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

KLAMATH FALLS OR 97601

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Taxes, Fees and Charges
 Current Charges

Total Due by 04/12/13

Charter News

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at
http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.



KLAMATH FALLS OR 97601

March 22, 2013

Account:
 Phone Number:
 Service at

KLAMATH FALLS OR 97601

Total Due by 04/12/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



June 27, 2013
Account:
Phone Number:
Security Code:
Service At

KENO OR 97627-

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
One-Time Charges
Current Charges Due By 07/17/13
No Payment Due

Charter News



KENO OR 97627-

June 27, 2013

Account:
Phone Number:
Service at

KENO OR 97627-

No Payment Due

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

KLAMATH FALLS OR 97601

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/16/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



KLAMATH FALLS OR 97601

October 27, 2014

Account:
 Phone Number:
 Service at

KLAMATH FALLS OR 97601

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410390007021022

*0000673

FLORENCE OR 97439

Security Code: [REDACTED]

Statement of Service

August 20, 2010

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due by 09/09/10**Payment Options****Pay Online** - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.**Change of billing address**

Check here and make changes on the back.

August 20, 2010

Account
Phone Number**Total Due by 09/09/10**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B000850



410390007021168

October 7, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

FLORENCE OR 97439

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/27/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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FLORENCE OR 97439

October 7, 2014

Account:
Phone Number:
Service at

FLORENCE OR 97439

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000851



September 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

FLORENCE OR 97439

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Charter
Spectrum



FLORENCE OR 97439

September 27, 2014

Account:
 Phone Number:
 Service at

FLORENCE OR 97439

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

FLORENCE OR 97439

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/28/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



FLORENCE OR 97439

October 8, 2014

Account:
 Phone Number:
 Service at

FLORENCE OR 97439

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410390007073035

September 22, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

FLORENCE OR 97439

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/12/14

Total Due by Auto Pay

Charter News

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



September 22, 2014

Account:

Phone Number:

Service at

FLORENCE OR 97439

FLORENCE OR 97439

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000854

410390007082046



March 21, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

FLORENCE OR 97439

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 04/11/13

Charter News

FLORENCE OR 97439

March 21, 2013

Account:
 Phone Number:
 Service at

FLORENCE OR 97439

Total Due by 04/11/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000855



October 14, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LINCOLN CITY OR 97367

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received
 Past Due Balance - Due Now
 Charter Spectrum Internet™
 Current Charges Due By 11/03/14

Total Due

Charter News

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end.

Thank you again for your business. It is our pleasure to serve you.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter
Spectrum



October 14, 2014

Account:
 Phone Number:
 Service at

LINCOLN CITY OR 97367

LINCOLN CITY OR 97367

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410419501001328



September 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LINCOLN CITY OR 97367

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Credit Balance - Do Not Pay

Charter News

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



LINCOLN CITY OR 97367

September 26, 2014

Account:
 Phone Number:
 Service at

LINCOLN CITY OR 97367

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000857



October 5, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OTIS OR 97368

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



LINCOLN CITY OR 97367

October 5, 2014

Account:
 Phone Number:
 Service at

OTIS OR 97368

Total Due by 10/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 5, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

OTIS OR 97368

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 10/25/14	
Total Due by Auto Pay	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



MADISON WI 53717-

October 5, 2014

Account:
 Phone Number:
 Service at

OTIS OR 97368

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 14, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LINCOLN CITY OR 97367

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/04/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Effective with your next billing statement, a Broadcast TV Surcharge will be reflected on a separate line item and will be \$5.00. This fee reflects the charges assessed to Charter for programming by the Broadcast TV stations.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Charter
Spectrum



LINCOLN CITY OR 97367

September 14, 2014

Account:
 Phone Number:
 Service at

LINCOLN CITY OR 97367

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410419503031018

Charter
 COMMUNICATIONS

 October 5, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OTIS OR 97368

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/25/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

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 Charter
Spectrum
Charter
 COMMUNICATIONS

OTIS OR 97368

October 5, 2014

 Account:
 Phone Number:
 Service at

OTIS OR 97368

Total Due by 10/25/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000861



410419509001048

*0002033

NEWPORT OR 97365

Security Code: [REDACTED]

Statement of Service

July 08, 2010

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

PLEASE NOTE: Enclosed in this month's statement is your copy of the 2010 Charter Annual notice as required by the Federal Communications Commission and also the current rate card and channel-lineup for your area.

Skip the trip to the video store with Charter Pay-Per-View. Book of Eli and When in Rome both premiere July 15th, just use your remote or call 1-888-GET CHARTER to order.

Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due by 07/28/10**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

Account
Phone Number**Total Due by 07/28/10**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B000862

410419513001025

Charter
COMMUNICATIONS

September 16, 2014
Account:
Phone Number:
Security Code:
Service At

TOLEDO OR 97391

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/06/14

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
COMMUNICATIONS

TOLEDO OR 97391

September 16, 2014

Account:
Phone Number:
Service at

TOLEDO OR 97391

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000863

410419514001044



September 22, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TOLEDO OR 97391

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/12/14

Charter News

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TOLEDO OR 97391

September 22, 2014

Account:
 Phone Number:
 Service at

TOLEDO OR 97391

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000864

410419518002267

Charter
 COMMUNICATIONS

 October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TOLEDO OR 97391

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.
Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

 Charter
Spectrum
Charter
 COMMUNICATIONS

October 1, 2014

 Account:
 Phone Number:
 Service at

TOLEDO OR 97391

TOLEDO OR 97391

Total Due by 10/21/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000865

410530204003434

Charter
 COMMUNICATIONS

 July 14, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

FALLS CITY OR 97344

 Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 08/03/14
Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of the Month: Charter App - Millions are using their mobile devices to watch live TV anywhere in their homes and you can too with the Charter App. It's FREE for Charter TV® customers! Watch over 130 live TV channels anywhere in your home, use your device as a remote and more. Download the App for FREE at chartertvapp.com and sign in using your My Account username or Charter email address.

Charter
 COMMUNICATIONS

FALLS CITY OR 97344

July 14, 2014

 Account:
 Phone Number:
 Service at

FALLS CITY OR 97344

Total Due by 08/03/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000866



January 16, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

FALLS CITY OR 97344

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Internet®
Current Charges Due By 02/06/13
Total Due

Charter News



FALLS CITY OR 97344

January 16, 2013

Account:
 Phone Number:
 Service at

FALLS CITY OR 97344

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 27, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

ROCKAWAY OR 97136

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™
 Charter Spectrum Internet™
 Other Charges
 Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/16/14

Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter
Spectrum



October 27, 2014

Account:
 Phone Number:
 Service at

ROCKAWAY OR 97136

Total Due by Auto Pay

ROCKAWAY OR 97136

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROCKAWAY OR 97136

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



ROCKAWAY BCH OR 97136

September 23, 2014

Account:
 Phone Number:
 Service at

ROCKAWAY OR 97136

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 8, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 27, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

BAY CITY OR 97107

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/17/14
Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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October 27, 2014

Account:
 Phone Number:
 Service at

BAY CITY OR 97107

BAY CITY OR 97107

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/06/14**Charter News**

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October 17, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

TILLAMOOK OR 97141

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 27, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

BAY CITY OR 97107

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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September 27, 2014

Account:

Phone Number:

Service at

BAY CITY OR

BAY CITY OR 97107

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

BAY CITY OR 97107

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



BAY CITY OR 97107

September 27, 2014

Account:
 Phone Number:
 Service at

BAY CITY OR 97107

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410579604001169

Charter
 COMMUNICATIONS

 September 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

 Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Charter
Spectrum
Charter
 COMMUNICATIONS

TILLAMOOK OR 97141

September 27, 2014

 Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due by 10/17/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000875



September 23, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 23, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/15/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



TILLAMOOK OR 97141

September 25, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Past Due Balance - Due Now
 Charter Spectrum Internet™
 Current Charges Due By 11/22/14
 Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 2, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410579604004000

October 2, 2014
Account:
Phone Number:
Security Code:
Service At

TILLAMOOK OR 97141

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/22/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$80.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



October 2, 2014

Account:
Phone Number:
Service at

TILLAMOOK OR 97141

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000879




July 24, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
 Charter Internet®
Current Charges
Total Due by 08/13/13

Charter News



TILLAMOOK OR 97141

July 24, 2013

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due by 08/13/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410519606002011



*0000067

TILLAMOOK OR 97141-

Security Code: [REDACTED]

Statement of Service

July 02, 2010



Account
Phone Number
For Service at

TILLAMOOK OR 97141-

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News



PLEASE NOTE: Enclosed in this month's statement is your copy of the 2010 Charter Annual notice as required by the Federal Communications Commission and also the current rate card and channel-lineup for your area.

Summary *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Internet Services
Adjustments, Taxes and Fees

Total Due by 07/22/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.



July 02, 2010

Account
Phone Number
For Service at

TILLAMOOK OR 97141-

Total Due by 07/22/10

Amount you are enclosing: \$

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B000881



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TILLAMOOK OR 97141

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/28/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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NETARTS OR 97143

October 8, 2014

Account:
 Phone Number:
 Service at

TILLAMOOK OR 97141

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410579606002065

September 21, 2014
Account:
Phone Number:
Security Code:
Service At

TILLAMOOK OR 97141

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/11/14**Charter News**

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Charter Spectrum

8413 EXCELSIOR DR 120 MADISON WI 53717-1970
8634 0150 NO RP 21 09222014 NNNYYNN 01 001609 0005

TILLAMOOK OR 97141

September 21, 2014

Account:
Phone Number:
Service at

TILLAMOOK OR 97141

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000883



September 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

TILLAMOOK OR 97141-

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

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September 23, 2014

Account:

Phone Number:

Service at

TILLAMOOK OR 97141-

Total Due by Auto Pay

TILLAMOOK OR 97141-

LOS ANGELES CA 90060-0188



410579606003018

September 23, 2014
Account:
Phone Number:
Security Code:
Service At

TILLAMOOK OR

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/13/14**Charter News**

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NETARTS OR 97143

September 23, 2014

Account:
Phone Number:
Service at

TILLAMOOK OR

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000885



January 12, 2014
Account:
Phone Number:
Security Code:
Service At

PACIFIC CITY OR 97135

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Internet®

Current Charges Due By 02/01/14

Total Due

Charter News

Important Update - Effective January 1, 2014, the charges for Unreturned Equipment will be changed as follows: Cable Modem (D3)/Multimedia Terminal Adapter from \$32 to \$39; Multimedia Terminal Adapter (MTA) from \$0 to \$39.



PACIFIC CITY OR 97135

Account:
Phone Number:
Service at

PACIFIC CITY OR 97135

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 1, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/21/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

Charter
Spectrum



CLOVERDALE OR 97112

October 1, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410579607003091



*0006494

PACIFIC CITY OR 97135

Security Code: [REDACTED]

Statement of Service

June 01, 2011



Account
Phone Number
For Service at

CLOVERDALE OR 97112

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 06/21/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

June 01, 2011

Account
Phone Number
For Service at

CLOVERDALE OR 97112

Total Due by 06/21/11

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000888



October 11, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/01/14
Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 11, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112

Total Due by Auto Pay

CLOVERDALE OR 97112

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 11, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/31/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



CLOVERDALE OR 97112-

October 11, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112-

Total Due

Amount you are enclosing

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PACIFIC CITY OR 97135

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received - Thank You!	
Adjustments	
Remaining Balance	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
Total Due by 11/06/14	

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch
 Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!**
 Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



PORTLAND OR 97219

October 17, 2014

Account:
 Phone Number:
 Service at

PACIFIC CITY OR 97135

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 17, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

PACIFIC CITY OR 97135

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



September 17, 2014

Account:

Phone Number:

Service at

PACIFIC CITY OR 97135

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Charter
Spectrum



CLOVERDALE OR 97112

September 21, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 9, 2014
Account:
Phone Number:
Security Code:
Service At

HEBO OR 97122

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/29/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



HEBO OR 97122

October 9, 2014

Account:
Phone Number:
Service at

HEBO OR 97122

Total Due by 10/29/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112-9

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



CLOVERDALE OR 97112-9

October 1, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112-9

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Charter
Spectrum



CLOVERDALE OR 97112

September 20, 2014

Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 5, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CLOVERDALE OR 97112

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Remaining Balance
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 5, 2014
 Account:
 Phone Number:
 Service at

CLOVERDALE OR 97112

CLOVERDALE OR 97112

Total Due by 10/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410579608003002



September 17, 2014

Account:

Phone Number:

Security Code:

Service At

PACIFIC CITY OR 97135

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/07/14

Total Due**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 17, 2014

Account:

Phone Number:

Service at

PACIFIC CITY OR 97135

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000898

410579608003043



September 22, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

CLOVERDALE OR 97112

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 22, 2014



Account:

Phone Number:

Service at

CLOVERDALE OR 97112

Total Due by Auto Pay

PACIFIC CITY

PACIFIC CITY OR 97135

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000899



September 24, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

OTIS OR 97368-S

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 24, 2014

Account:

Phone Number:

Service at

OTIS OR 97368-S

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 18, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PENDLETON OR 97801

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Other Charges
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/07/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



PENDLETON OR 97801

October 18, 2014

Account:
 Phone Number:
 Service at

PENDLETON OR 97801

Total Due by 11/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



June 10, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At:

PENDLETON OR 97801

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received - Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 07/01/14	
Total Due by Auto Pay	

Charter News

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.

June 10, 2014



Account:
 Phone Number:
 Service at

PENDLETON OR 97801

Total Due by Auto Pay

HERMISTON OR 97838

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410599501001017

*0000032

MILTON FREEWATER OR 97862

Security Code: [REDACTED]

Statement of Service

October 06, 2010

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

We've made some improvements to the appearance of your statement to better summarize your charges and charge details. These changes will provide you with clearer statement detail information. Visit www.charter.com/support for additional information about your statement.

Note: We have updated the Charter Internet Acceptable Use Policy (AUP), please reference sections 13 & 14. To learn more about Charter's practices to provide our customers the fastest internet experience visit www.charter.com/aup.

EPIX will offer a Free Preview on 11/25-11/28 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888 Get Charter.

Summary details on following pages

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 10/26/10**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**
Check here and make changes on the back.

October 06, 2010

Account
Phone Number**Total Due by 10/26/10**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B000903



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MILTON FREEWATER OR 97862

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Voice™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MILTON FREEWATER OR 97862

November 1, 2014

Account:
 Phone Number:
 Service at

MILTON FREEWATER OR 97862

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



April 21, 2012
Account:
Phone Number:
Security Code:
Service At

MILTON FREEWATER OR 97862

Contact Us
visit us at www.charter.com
or call 1-888-345-7139

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Partial Month Charges
Current Charges

Total Due by 05/11/12

Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, < Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.

Channel Change - Effective April 24th the following changes will affect your channel lineup, KEPR-CBS currently available on Basic channel 2 will move to Basic channel 5 and KATU-ABC currently available on Basic channel 5 will move to Basic channel 2. For questions, call 1-888-GET CHARTER

Contest - WFN is searching for the Ultimate Fishing Town. Nominate your town at wnfishingtown.com and your town could win a cash donation of \$25,000. Catch the WFN Free Preview April 2nd-30th on Charter Sports View channel 420. Call 1-888-GET CHARTER today!

details on following pages



MILTON FREEWATER OR 97862

April 21, 2012

Account:
Phone Number:
Service at

MILTON FREEWATER OR
97862

Total Due by 05/11/12

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

410599501003161



October 6, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

MILTON FREEWATER OR 97862-7

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MILTON FREEWATER OR 97862-

October 6, 2014

Account:
Phone Number:
Service at

MILTON FREEWATER OR 97862-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000906

410599501003164

Charter
 COMMUNICATIONS

October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MILTON FREEWATER OR 97862

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

Charter
Spectrum
Charter
 COMMUNICATIONS

MILTON FREEWATER OR 97862

October 1, 2014

Account:
 Phone Number:
 Service at

MILTON FREEWATER OR 97862

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000907

410599501003178



October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

MILTON FREEWATER OR 97862-

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



OCEAN PARK WA 98640

October 5, 2014

Account:
Phone Number:
Service at

MILTON FREEWATER OR 97862-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000908

410599503001045



September 26, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MILTON FREEWATER OR 97862-

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Charter News

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



September 26, 2014

Account:

Phone Number:

Service at

MILTON FREEWATER OR 97862-

Total Due by Auto Pay

MILTON FRWTR OR 97862-

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000909



October 5, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PENDLETON OR 97801

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



PENDLETON OR 97801

October 5, 2014

Account:
 Phone Number:
 Service at

PENDLETON OR 97801

Total Due by 10/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410599505003051

October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

PENDLETON OR 97801-

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 5, 2014

Account:
Phone Number:
Service at

PENDLETON OR 97801-

Total Due by Auto Pay

PENDLETON OR 97801-

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000911



April 2, 2012
Account:
Phone Number:
Security Code:
Service At

PENDLETON OR 97801

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

Total Due by 04/22/12**Charter News**

Promotion Rate - The six-month promotional rate has expired on one or more of your Charter services. In appreciation for your loyalty as a customer, your new rate reflects a discount off regular rates for an additional six-months. Thank you for choosing Charter.

details on following pages

PENDLETON OR 97801

April 2, 2012

Account:
Phone Number:
Service at

PENDLETON OR 97801

Total Due by 04/22/12

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PENDLETON OR 97801

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/06/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 17, 2014

Account:
 Phone Number:
 Service at

PENDLETON OR 97801

PENDLETON OR 97801

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188




February 23, 2014
Account:
Phone Number:
Security Code:
Service At

ECHO OR 97826-

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
 Charter Internet®
Current Charges Due By 03/15/14
Total Due

Charter News

February 23, 2014



Account:
Phone Number:
Service at

ECHO OR 97826-

ECHO OR 97826-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



July 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ECHO OR 97826

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges

Total Due by 07/23/14

Charter News

Welcome to a bigger, faster, more powerful world!
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com. Welcome to Charter Spectrum.™



ECHO OR 97826

July 3, 2014

Account:
 Phone Number:
 Service at

ECHO OR 97826

Total Due by 07/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 15, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PENDLETON OR 97801

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Remaining Balance
 Partial Month Charges
 Current Charges

Total Due by 11/04/14

Charter News

October 15, 2014

Account:
 Phone Number:
 Service at

PENDLETON OR 97801

Total Due by 11/04/14

Amount you are enclosing

\$



PENDLETON OR 97801

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

Charter
COMMUNICATIONS

September 24, 2014
Account:
Phone Number:
Security Code:
Service At

THE DALLES OR 97058-3

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter Spectrum TV™
Charter Internet®
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your TV service has been upgraded to Charter Spectrum™, at no cost to you. Now you can watch even more shows in mind-blowing clarity with over 200 available HD channels. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum

Charter
COMMUNICATIONS

THE DALLES OR 97058-3

September 24, 2014

Account:
Phone Number:
Service at

THE DALLES OR 97058-3

Total Due by 10/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058-9

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/22/14

Charter News

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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



THE DALLES OR 97058-9

October 2, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058-9

Total Due by 10/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188